



## Registration Fee & Forms

\* Rs. 1000 per participant (inclusive of lunch and tea) in cash or in the form of Bank Draft/Pay Order (Payable to CIIT) with the registration form.

\* Registration form can be downloaded from the library website and last date for submitting registration form is July 2, 2011.

## Accommodation & Travel

\* Participant are requested to make their own arrangements for travel and stay in Islamabad, however, we will facilitate participants in making their travel and accommodation arrangements.

\* No pick and drop facility for individuals will be available to and from the workshop venue

**Note:** Pick & drop facility may be provided for a group of participants staying at the same venue



Equipped with most modern technologies like RFID & Integrated Library System, CIIT Islamabad Campus library is the best high-tech library in Pakistan. Its unique building, innovative interior, and standard furniture makes it more stunning and compelling. Moreover library is providing quality services to educational community of CIIT

***We are trying to redefine the concept and change the perception about libraries***

## Contact Information

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## TRAINING WORKSHOP ON PROVIDING QUALITY SERVICES

*For LIS Professionals of Pakistan*



## Date

July 12-13, 2011

## Venue

Seminar Hall, Academic Block 1  
CIIT, Islamabad

**Library Information Services**

**CIIT, Islamabad Campus**



## Introduction

Paradigm shift and ever changing dynamics of library and information science has redefined the role of library professionals in the contemporary world. The changing information environment has resulted in opening of new avenues, hence making it extremely important for LIS professionals to continuously improve their skills to cope up with new challenges.

Services are the core element of any modern library. The competitive nature of working environment has made the professionals to work on providing quality services to satisfy the patrons.

Training courses offered for library professionals in Pakistan by different groups, organizations and individuals are mainly focused on technological issues and information literacy. CIIT, Library Information Services Department is offering a unique training course on Providing Quality Services with an aim of equipping library professionals to face the future challenges of modern LIS.

We are sure that the unique interactive training style will provide an excellent opportunity of learning for the participant of the training workshop.

Photos: Google Images & Faisal Fiaz (CIIT Library)

## Objectives

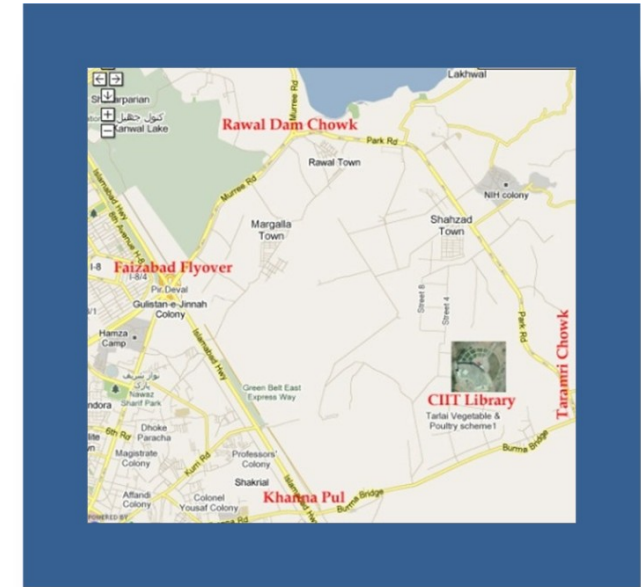
- \* Recognizing the importance of quality services
- \* Defining the key components of quality services
- \* Learning the key skills involved in delivering quality services

## Who Should Attend

The training workshop is designed for professionals of library and information science, specially for those working in public and private sector educational institutions and university libraries. Professionals working in public libraries and early career professionals who wish to excel in this field.



## Road Map



## Registration

**Idris Khan, Deputy Librarian**  
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Email: idris\_khan@comsats.edu.pk

## Travel & Accommodation

**Hafiz Abdur Rehman, Deputy Librarian**  
Cell: 0332-5136150  
Email: arehman@comsats.edu.pk

## General Queries

**Syeda Nasreen Sultana, Librarian**  
Cell: 0345-5239236  
Email: nasreen@comsats.edu.pk

**Tariq Mehmood, Deputy Librarian**  
Cell: 0300-5808938, 0332-4128953  
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